Section 1: Application type

Licensee of the Blue Cross and Blue Shield Association

2022 Oregon Individual Enrollment Application and Change Request Form

Thank you for considering Regence BlueCross BlueShield of Oregon for your Individual health insurance coverage. Please complete all sections of this form in black ink. Anything left incomplete may delay your coverage effective date (the day your coverage begins). Applications must be received on or before the 15th of the month in order for coverage to start on the 1st of the following month. We may call you if we have questions about information you provide.

You can apply with this application or save time by shopping for a plan at regence.com. If you want to buy coverage through the Oregon Health Insurance Marketplace (Marketplace), go to Healthcare.gov.

If you need help completing your application or have questions, contact your insurance producer (agent) or call us at 1-888-REGENCE.

have a qualifying event (see Section 3: Qualifying events). ☐ I'm applying to become a new Regence member ☐ I'm a current Regence member (Member ID #:) and want to: ☐ Change my plan (call us or complete this form). ☐ Add a child (complete this form). ☐ Add a spouse/domestic partner (complete this form). ☐ Cancel my existing medical policy and apply for a new Individual medical plan (call us or complete this form). I wish to cancel my current medical policy with Regence on the effective date of my new Individual policy.

Check the boxes that apply to you. If you're

applying outside of open enrollment, you must

To change to a new plan, your premium payments must be When can you apply? up to date. If your policy is canceled because your premium 1. Open enrollment: Every fall, Oregon holds open wasn't paid, you will need to send us a new application.

I would like coverage to start in the month of

Signature and date

. We may have to change the start date you request based on your eligibility. Your rates may change depending upon your preferred effective date. Specific special enrollment qualifying events such as birth or adoption require that coverage begins on the date of the event. Coverage is not guaranteed.

Section 2: Eligibility

You can apply for Individual health coverage if you are both:

- A resident of Oregon, with a primary residence in Oregon for at least 6 months each year.
- Not enrolled in a Medicare plan. Additionally, any dependent enrolled in a Medicare plan will not be eligible for coverage under this Policy. If you're 65 or older but not eligible for Medicare, please submit a "Not Eligible for Medicare" document from the Social Security Administration.

What about dependents?

You can include these dependents on your plan:

- Your spouse or domestic partner
- Your or your spouse's/domestic partner's children (including children placed with either of you for adoption, or adopted by either of you) under age 26
- Children who you or your spouse/domestic partner are legally required to cover due to a qualified medical child support order
- Your or your spouse's/domestic partner's disabled children age 26 or over. (We will need a copy of the "Medical Certification of Disability for Disabled Children" form, available on regence.com)

- enrollment for individuals applying for coverage to start the following Jan. 1 or thereafter. You can find this year's dates on regence.com. We need to receive your application during open enrollment.
- Special enrollment: You can apply outside open enrollment if you have a qualifying life event (like a birth or a marriage) that changes your coverage needs. See Section 3 to learn more

Section 3: Qualifying events

Complete Section 3 if you've had a life event that changes your coverage needs outside the open enrollment period. Check the box next to the situation that applies to you and include the requested documents. You must apply no more than 60 days after the date of the qualifying event.

f you're applying during open enrollment and not due to one of these situations, skip to Section 4.								
Date of event: Loss of coverage (Your qualifying event date may not be the same as your effe	date (if applicable):ective date.)							
Which of these applies to you?	Include the following:							
 You have a new dependent(s) through birth, adoption, or placement for adoption, or marriage/registered domestic partnership. If marriage/registered domestic partnership, you or your spouse/domestic partner also must have either: had minimum essential coverage for at least 1 of the 60 days immediately before marriage/registered domestic partnership, or been living in a foreign country or U.S. territory for at least 1 of the 60 days immediately before marriage/registered domestic partnership, or be an Indian as defined in federal law. 	 Copy of birth certificate; adoption or placement papers; or marriage certificate or certificate of registered domestic partnership. For marriage/domestic partnership, provide a copy of the filed marriage certificate or certificate of registered domestic partnership or affidavit plus one of the following, according to your situation: Proof of coverage or other creditable coverage. A copy of a utility bill in your name from your prior address dated within the last 60 days (if you got married or began a domestic partnership and moved from a foreign country or U.S. territory). Tribal ID card (if you are Indian as defined in federal law). 							
You lost group coverage due to: death of employee; termination of job; reduction in work hours; divorce, legal separation or termination of domestic partnership; Medicare entitlement; loss of dependent child status; or bankruptcy of employer due to Chapter 11 filing.	Employer letter on company letterhead, Certificate of Coverage or other proof of qualifying event and date of event.							
You lost minimum essential coverage as defined in federal law, including, but not limited to, most government-sponsored programs (for example, Medicare, Medicaid, CHIP), employer-sponsored plans, and Individual plans in the state (except due to nonpayment of premium or fraud/intentional material misrepresentation).	Employer letter on company letterhead, Certificate of Coverage or other proof of coverage termination reason. If this reason is due to divorce, please provide a copy of the divorce decree.							
You enrolled or did not receive coverage on a Qualified Health Plan due to an error by the Marketplace, the Qualified Health Plan, or Health and Human Services.	Documentation from the Marketplace finding error.							
☐ Your Qualified Health Plan violated your contract.	 A copy of the contract showing the provision that was violated. Proof of the violation. 							
You're newly eligible or ineligible for advance payment of premium tax credit, or your eligibility for cost-sharing reductions changed.	• Letter from Health and Human Services, the IRS or the Marketplace reflecting the change.							

Section 3: Qualifying events, continued Which of these applies to you? Include the following: Proof of coverage or other creditable coverage. ☐ You had a permanent move and: A copy of a utility bill in your name from your **prior** had minimum essential coverage for at least one address dated within the last 60 days. day of the 60 days immediately before your move, Any two documents that show your home address: — A valid picture ID showing your home address: you were living in a foreign country or a U.S. Oregon driver's license territory immediately before your move Oregon state-issued ID card Tribal ID card Military ID card — Utility bill for services received for your current residence (examples: gas, water or electric bill) not older than 60 days. Must include: date of service service address mailing address Signed rental agreement for current residence (signed by the tenant and landlord) • If you are submitting a month-to-month lease, it must be signed within 60 days of application Current student enrollment or letter from college/ university registrar noting residence address Employer letter on company letterhead with ☐ Newly gain access to an individual coverage health confirmation of individual coverage reimbursement arrangement (ICHRA) health reimbursement arrangement (ICHRA) election or newly provided a qualified small employer health qualified small employer health reimbursement reimbursement arrangement (QSEHRA). arrangement (QSEHRA) enrollment, proof that you were not enrolled in the ICHRA or covered by the QSEHRA immediately prior to this new availability and the effective date of the ICHRA participation or QSEHRA policy. **Section 4: Texting application status** Only applicable if the applicant is 18 years or older. By providing my phone number, I affirmatively consent to receive application status updates via text message. Phone Number Consent is not required as a condition of purchase. By consenting, you authorize telemarketing through the use of an automatic dialing/texting system or artificial prerecorded message. **Section 5: Child custody information** If coverage will be provided for a child(ren) from a previous marriage or relationship, please indicate below who has custody, and attach a copy of any court or other documentation that shows who is responsible for the child(ren)'s health care expenses or insurance so that we can determine whose coverage is primary. Please use additional paper if needed. Who is required to provide Name of child(ren) Father | Mother Joint Other **Date awarded** coverage for the child(ren)

Section 6: Subscriber information (policy holder)

Last name		First na	ame		M.I.	Social Sec	urity numb	er	Gender	
			nge preferen Inish 🔲 O		_	English (optional) ecify)			Tobacco user* ☐ Y ☐ N	
Residential street address			City		State	ZIP		Count	У	
Mailing address (if different from street ad	dress)		City	State ZIP				County		
Billing last name			Billing first	name			Relationsh	nip to a	pplicant	
Billing address (if different from mailing a	Billing address (if different from mailing address)		City		State	ZIP		County		
Phone number Alternate numb			er	er Email						
Do you spend more than 50% of your time the state of Oregon? Y N			outside of		☐ Wo (provide	ork	egistrar info son:	rmatio	n)	
Will you have other medical and/or dental insurance or Medicare while covered on this plan? \square Y (complete the information below) \square N										
Insurance company Policy			number	Effective d (mm/dd/y		Type of co	overage			
						☐ Individ☐ Medic				

If any enrolling family member has other coverage in addition to Regence, we may coordinate benefits between the multiple health plans.

^{*}A tobacco user is someone who has lawfully used tobacco in any form (other than religious or ceremonial use) on average four or more times per week in the past six months.



Section 7: Family information

Please list the names of everyone who is eligible who you want to cover. A dependent can be your spouse/domestic partner, children under age 26 or a child of any age who is disabled. If you are applying for coverage for children only, please submit one application per child.

Last Name	First Name	M.I. Social Security n		Social Security numb	er	Gender ☐ M ☐ F
Date of birth (mm/dd/yyyy)		ence if other than English (optional) Other (please specify)				cco user*
Relationship: ☐ Spouse ☐ Reg☐ Child under age 26 ☐ Disable	•	rtner 🗌 N	lon-regi	stered domestic partn	ıer**	
Do you spend more than 50% of you the state of Oregon?	ur time outside of	If yes, indicate the reason: ☐ Reside ☐ Work ☐ School (provide current registrar information) ☐ Other, please provide reason:				
Will this person have other medica ☐ Y (complete the information be		ance or Med	dicare w	hile covered on this p	lan?	
Insurance company	Policy number	Effective d (mm/dd/y		Type of coverage		
				☐ Employer group☐ Individual☐ Medicare☐ Other (describe)☐		

If any enrolling family member has other coverage in addition to Regence, we may coordinate benefits between the multiple health plans.

^{**}Non-registered domestic partners must submit an Affidavit of Domestic Partnership.



^{*}A tobacco user is someone who has lawfully used tobacco in any form (other than religious or ceremonial use) on average four or more times per week in the past six months.

Section 7: Family information, continued

Last name	First name		M.I. Social Security		er	Gender M F	
Date of birth (mm/dd/yyyy)	Language preferend ☐ Spanish ☐ Ot		other than English (optional) (please specify)			Tobacco user* ☐ Y ☐ N	
Relationship:	26 🔲 Disabled chi	ld					
Do you spend more than 50% of yo the state of Oregon? □ Y □ N	If yes, indicate the reason: ☐ Reside ☐ Work ☐ School (provide current registrar information) ☐ Other, please provide reason:						
Will this person have other medical and/or dental insurance or Medicare while covered on this plan? ☐ Y (complete the information below) ☐ N							
Insurance company	Policy number	Effective d (mm/dd/y		Type of coverage			
				☐ Employer group ☐ Individua ☐ Medicare ☐ Other (describe			
Last name	First name		M.I.	Social Security number		Gender	
Date of birth (mm/dd/yyyy)			e if other than English (optional) ner (please specify)		Tobacco user* □ Y □ N		
Relationship:	26 🔲 Disabled chi	ld					
Do you spend more than 50% of your time outside of the state of Oregon? Y N		If yes, indicate the reason: ☐ Reside ☐ Work ☐ School (provide current registrar information) ☐ Other, please provide reason:					
Will this person have other medical $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	ance or Me	dicare w	hile covered on this pl	lan?			
Insurance company	Policy number	Effective do (mm/dd/y		Type of coverage			
				☐ Employer group ☐ Medicare ☐ Ot			

If any enrolling family member has other coverage in addition to Regence, we may coordinate benefits between the multiple health plans.

^{*}A tobacco user is someone who has lawfully used tobacco in any form (other than religious or ceremonial use) on average four or more times per week in the past six months.



Section 7: Family information, continued

Last name	First name		M.I. Social Security num		er	Gender M F
Date of birth (mm/dd/yyyy)		e if other than English (optional) her (please specify)			Tobacco user*	
Relationship:	26 🔲 Disabled chi	ld				
Do you spend more than 50% of yo the state of Oregon? □ Y □ N	If yes, indicate the reason: ☐ Reside ☐ Work ☐ School (provide current registrar information) ☐ Other, please provide reason:					
Will this person have other medical ☐ Y (complete the information bel		ance or Med	dicare w	hile covered on this p	lan?	
Insurance company	Policy number	Effective da (mm/dd/y		Type of coverage		
				☐ Employer group ☐ Individual ☐ Medicare ☐ Other (describe)		
				ı		
Last name	First name		M.I.	· · · · · · · · · · · · · · · · · · ·		Gender
Date of birth (mm/dd/yyyy)			e if other than English (optional) ner (please specify)		Tobacco user*	
Relationship:	26 🔲 Disabled chi	ld			•	
Do you spend more than 50% of your time outside of the state of Oregon? Y N		If yes, indicate the reason: ☐ Reside ☐ Work ☐ School (provide current registrar information) ☐ Other, please provide reason:				
Will this person have other medical \square Y (complete the information bel	ance or Med	dicare w	hile covered on this p	lan?		
Insurance company	Policy number	Effective d (mm/dd/y		Type of coverage		
				☐ Employer group ☐ Medicare ☐ Ot		

If any enrolling family member has other coverage in addition to Regence, we may coordinate benefits between the multiple health plans.

If you have more dependents, print an additional Page 7 and include it with your application.



^{*}A tobacco user is someone who has lawfully used tobacco in any form (other than religious or ceremonial use) on average four or more times per week in the past six months.

Section 8: Plan options

Below are the plan choices available to you based on your	Network: Legacy LHP				
county of residence. Check one box to indicate your health plan selection. To learn more about the plans and networks, visit our website: regence.com/go/plans	Counties available: Clackamas, select ZIP codes in Columbia (97054, 97064, 97018, 97051, 97053, 97056 only), select ZIP codes in Marion (97071, 97032, 97137,				
Network: Individual and Family Network	97002, 97026 only), Multnomah and Washington				
Counties available: statewide	☐ Alliance Gold 2500 Legacy LHP				
☐ Gold 2500 Individual and Family Network	☐ Standard Gold Plan Legacy LHP*				
☐ Standard Gold Plan Individual and Family Network*	☐ Standard Silver Plan Legacy LHP*				
☐ Standard Silver Plan Individual and Family Network*	☐ Alliance Silver 4000 Direct Legacy LHP				
☐ Silver 4000 Direct Individual and Family Network	☐ Alliance Silver Virtual Value 4000 Direct Legacy LHP				
☐ Silver Virtual Value 4000 Direct Individual and Family Network	☐ Alliance Silver 6500 Direct Legacy LHP				
☐ Silver 6500 Direct Individual and Family Network	☐ Alliance Bronze HDHP 6000 Legacy LHP				
☐ Silver HDHP 3000 Direct Individual and Family Network	☐ Standard Bronze Plan Legacy LHP*				
☐ Bronze HDHP 6000 Individual and Family Network	☐ Alliance Bronze Essential 8000 With 4 Copay No				
☐ Standard Bronze Plan Individual and Family Network*	Deductible Office Visits Legacy LHP				
☐ Bronze Essential 8000 With 4 Copay No Deductible Office Visits Individual and Family Network	☐ Alliance Bronze Virtual Value 8500 Legacy LHP Optional benefits (only available when you also buy a				
☐ Bronze Virtual Value 8500 Individual and Family Network	medical plan)				
	☐ Dental and vision				
Network: OHSU Health	Note: In order to be eligible for the adult dental and vision benefits, you and/or any covered dependents				
Counties available: Clackamas, Multnomah, Washington	must be 19 or older.				
☐ OHSU Health Gold 750	These plans only cover in-network care. This means				
☐ OHSU Health Gold 2000	you will be responsible for 100% of the costs for any out-of-network care (excluding emergency services).				
☐ OHSU Health Silver 5000 Direct	Visit regence.com to learn which doctors and hospitals				
☐ OHSU Health Silver 7000 Direct	are in each network.				
☐ OHSU Health Bronze 7500	If you selected a High-Deductible Health Plan (HDHP):				
☐ OHSU Health Bronze HDHP 6000	The HDHP options are insurance plans which can be paired with a health savings financial account.				
☐ OHSU Health Bronze Virtual Value 8000	To take advantage of the pre-tax savings offered by your HSA financial account from day one, we recommend you open your account by your health plan effective				
* Federal law requires you to have pediatric dental benefits.	date.				
However, Oregon law doesn't allow us to include pediatric dental benefits in these plans. We cannot sell you any of these plans without your assurance that you have or will have pediatric dental severage certified by the Marketplace.	An HDHP option offers its most value when you set up its health savings account (HSA) with a financial institution. You can use our preferred partner, HealthEquity®, or				

ential 8000 With 4 Copay No sits Legacy LHP ual Value 8500 Legacy LHP available when you also buy a igible for the adult dental and d/or any covered dependents r in-network care. This means for 100% of the costs for any excluding emergency services). rn which doctors and hospitals eductible Health Plan (HDHP): insurance plans which can be ings financial account. pre-tax savings offered by your from day one, we recommend by your health plan effective s most value when you set up its HSA) with a financial institution. red partner, HealthEquity®, or have pediatric dental coverage certified by the Marketplace use any other institution. (even if a child isn't included on your coverage). When ☐ Yes, I authorize Regence to share my eligibility you sign this application, you are agreeing to obtain the and claims information with HealthEquity for required pediatric dental benefits. the purposes of establishing and administering my HealthEquity Health Savings Account (Social Security number must be provided in Section 6). Terms and conditions of the health savings financial account will be mailed with your HealthEquity HSA Visa Card. ☐ No, do not share my information with HealthEquity. I have/will open my own HSA financial account. FORM 5274OR - Page 8 of 12 (Eff. 1-2022) v4 **000122IIMAX** *F5274.XOR0EN01220812*

We offer two ways to pay your premium:
☐ Electronic funds transfer (EFT) from a bank account to Regence. Please fill out the EFT authorization agreement. EFT occurs around the fifth of the month and typically takes one or two days to post to your account.
☐ Monthly bill. If you select this option, we'll send you a bill every month.
Is any third-party payer paying for any portion of this
policy? ☐ Yes ☐ No
If yes, please indicate payer type and payer name:
☐ Parent/Guardian/Relative☐ Individual Coverage Health Reimbursement
Arrangement (ICHRA)/ Qualified Small Employer Health Reimbursement Arrangement (QSEHRA)
☐ Employer
☐ Other
Indicate payer name:
Are you self-employed, planning to pay your
premiums with your business account? ☐ Yes ☐ No
If yes, what is the name of your business?

Section 9: Payment options

Note: We do not accept third-party payments from employers, providers and not-for-profit agencies unless required by law.

If you indicate an ICHRA/QSEHRA as a payer, you must pay your premium and request reimbursement from the ICHRA/QSEHRA.

Authorization to my bank

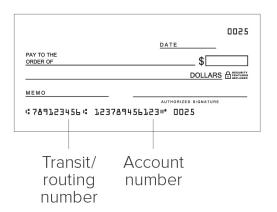
Depending on the timing of your effective date, your first premium payment may have to cover multiple months. If more than one month's premium is due for the first draft, do you authorize Regence to pull the full amount from your account?

☐ Yes ☐ No

If you check "No," you are not eligible for EFT right away. You can enroll in EFT and provide your bank information at a later time.

I (or we, if this is a joint account) authorize Regence to charge my/our checking account for monthly premiums for the below named individual. I/we also authorize my/our bank to honor these monthly charges. This authority remains in effect until I/we revoke it in writing and provide notice to Regence.

Fin	Financial institution or bank											
Tra	nsi	t/ro	uting	g nu	umbe	er						
Ac	cou	nt n	umb	er								
Ch	eck	one	:		,							
	Ch	eckii	ng ac	cco	unt		Sav	ings	acco	unt		
Ac	Account holder's name (please print)											
Ac	Account holder's signature Date											



Section 10: Signatures

You, your spouse/domestic partner, and children age 18 and older (if applicable) must sign this application. All signatures apply to "Certification of Completion and Correctness" and "Authorization for Use and Disclosure of Protected Health Information."

Certification of Completion and Correctness

- I affirm that the answers given in this application are complete and correct.
- I have provided these answers as part of the application procedure required by Regence to enroll in its insurance coverage.
- I understand that if this application contains any intentional misrepresentations of material fact, Regence may, within the first two years of coverage, deny coverage, modify or cancel the contract, or take other legal action.
- I further understand that if the misrepresentation amounts to fraud, Regence may deny coverage, modify or cancel the contract, or take other legal action even after the first two years of coverage.
- I will promptly inform Regence in writing if anything happens before my coverage takes effect that makes the information I have provided on this application incomplete or incorrect.
- I understand and agree that no coverage shall be in force until approved by Regence.
- If approved, coverage will be in force as of the effective date determined by Regence.
- Regence may contact me to clarify answers on this application.
- As the applicant, I understand I have the right to inspect the information in my file.
- I further affirm that I received a disclosure statement from Regence or its authorized insurance provider.
- I understand that if I answered "No" to being a tobacco user and my answer changes to "Yes" any time after submitting this application, I must notify Regence. A surcharge will be applied.*
- If applicable, Regence has permission to contact any employer, plan, or carrier regarding any details related to an assertion of special enrollment rights.

Authorization for Use and Disclosure of Protected Health Information

I understand that Regence may request or disclose health information about me or my covered dependents for the purpose of facilitating health care, payments or benefit administration, or as required by law.

This health information may be related to treatment or services performed by:

- A doctor, dentist, pharmacist or other physical or behavioral health care practitioner
- A clinic, hospital, long-term care or other medical facility
- Any other institution providing care, treatment, consultation, pharmaceuticals or supplies
- Another insurance carrier or health plan

Health information may include, but is not limited to: claims records, correspondence, medical records, billing statements, diagnostic imaging reports, lab reports, dental records, or hospital records (including nursing records and progress notes). This authorization may not be used for psychotherapy notes; such notes will require a separate authorization.

For more information, please see the Regence Consumer Privacy Notice available at regence.com or by calling 1-888-REGENCE.

^{*}A surcharge is applied to your premium for each person covered by your plan who uses tobacco. If we receive false information about tobacco usage or if you fail to notify Regence of a change in tobacco usage, Regence can collect unpaid surcharges and take any other available action.



Section 10: Signatures, continued

If child-only subscriber under the age of 18, complete this section.					
Print name of responsible party					
Signature of responsible party	Date				
Relationship ☐ Parent ☐ Power of Attorney* ☐ Legal Guardian*					
If adult subscriber age 18 and over and applying for Individual or family coverage, complete this	section. If signing				
as a personal representative, please skip to the next section.					
Signature of subscriber	Date				
Signature of legal spouse or eligible domestic partner	Date				
NOTE: Parent can't sign on behalf of the dependents	•				
Signature of dependent age 18 or over	Date				
Signature of dependent age 18 or over	Date				
Signature of dependent age 18 or over	Date				
Signature of dependent age 18 or over	Date				
If personal representative* for an applicant age 18 and over, complete this section.					
Who are you signing for?					
Print name of responsible party					
Trinic name of responsible party					
Signature of responsible party	Date				
Relationship	<u> </u>				
Include the property of the pr					

^{*}Please send legal documentation proving relationship

Section 11: Comments

Please explain any unique circumstances that may affect your application or provide your thoughts on how we can serve you better.
Section 12: For producer use only
I (the producer) certify I have explained the eligibility provisions to the applicant. I have not made any statements about benefits, conditions or limitations of the policy except through written material furnished by Regence. I have informed the applicant that the effective date of coverage is assigned only by Regence. I certify that the information supplied to

Email

Congratulations you're almost done!

Name (please print or type)

Mailing address

Mail, fax or email this form to Regence BlueCross BlueShield of Oregon.

me by the applicant has been truly and accurately recorded here.

Mail:

P.O. Box 1106, MS-LC1NW Lewiston, ID 83501-1106

Fax:

1-877-369-3410

Email:

IndElig@regence.com

Questions?

Talk to your producer or agent. Call us at 1-888-REGENCE (1-888-734-3623).

New to Regence?

Regence producer number

You'll receive a letter with your member ID number to get started on regence.com.

Phone number

Regence may provide producers with bonuses, commissions, administrative fees or other compensation (including non-cash compensation). Incentives may be based on factors such as the products you buy, the producer's volume of business with Regence, and other services. These incentives may have an indirect impact on your rates. Please talk to your producer to learn more.



Regence BlueCross BlueShield of Oregon Broker Commission Disclosure

If you purchased your health insurance coverage using an insurance broker, the below commission schedule discloses the commission amount Regence paid to your broker. The commission is paid on a per-enrolled individual basis for each month that the individual is enrolled with Regence. The commission schedule lists both the monthly and annual commission amounts your broker would receive over the course of one year for each individual enrolled on your health insurance plan.

Regence BlueCross BlueShield of Oregon Final Commissions for 2022 enrolled Individuals

Open Enrollment (OE) and Special Enrollment Period (SEP)

Coverage	Monthly commission Annual commission per each en member (monthly amount x					
Regence Medical	\$16.00	\$192.00				
Regence Dental	\$2.00	\$24.00				

^{*} There is a commission cap applied to enrolled individuals up to 20 years of age that limits commission payment to a maximum of three such individuals. There is no commission cap for enrolled dependents between 21-25 years of age.

In addition to the above commission schedule, your broker may receive additional compensation from Regence based on the overall number of individuals who purchase health insurance coverage from Regence through your broker. Those additional payments can vary from \$20 per enrolled individual to \$28 per enrolled individual depending on the total number of individuals who purchase health insurance coverage from Regence through your broker.

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NONDISCRIMINATION NOTICE

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Regence:

Provides free aids and services to people with disabilities to communicate effectively with us. such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services listed above, please contact:

Medicare Customer Service

1-800-541-8981 (TTY: 711)

Customer Service for all other plans

1-888-344-6347 (TTY: 711)

If you believe that Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our civil rights coordinator below:

Medicare Customer Service

Civil Rights Coordinator MS: B32AG, PO Box 1827 Medford, OR 97501 1-866-749-0355, (TTY: 711) Fax: 1-888-309-8784 medicareappeals@regence.com

Customer Service for all other plans

Civil Rights Coordinator MS CS B32B, P.O. Box 1271 Portland, OR 97207-1271 1-888-344-6347, (TTY: 711) CS@regence.com You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-344-6347 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-344-6347 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-344-6347 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-344-6347 (телетайп: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-344-6347 (ATS : 711)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-888-344-6347 (TTY:711)まで、お電話にてご連絡ください。

Díí baa akó nínízin: Díí saad bee yáníłti'go **Diné Bizaad**, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-888-344-6347 (TTY: 711.)

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika 1-888-344-6347 (TTY: 711)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-344-6347 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711)

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិកឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-888-344-6347 (TTY: 711)។

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-344-6347 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: 1-888-344-6347 (TTY: 711)

ማስታወሻ:- የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያባዝዎት ተዘጋጀተዋል፤ በሚከተለው ቁጥር ይደውሉ 1-888-344-6347 (መስጣት ለተሳናቸው:- 711)፡፡

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-344-6347 (телетайп: 711)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-888-344-6347 (टिटिवाइ: 711

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunati la 1-888-344-6347 (TTY: 711)

MAANDO: To a waawi [Adamawa], e woodi balloojima to ekkitaaki wolde caahu. Noddu 1-888-344-6347 (TTY: 711)

โปรคทราบ: ถ้าคุณพูคภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-344-6347 (TTY: 711)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-888-344-6347 (TTY: 711)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. 1-888-344-6347 (TTY: 711) tiin bilbilaa.

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY:711) 6347-888-1 تماس بگیرید.

ملحوظة: إذا كنت تتحدث فاذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6347-888-188 (رقم هاتف الصم والبكم 711: TTY: 711)